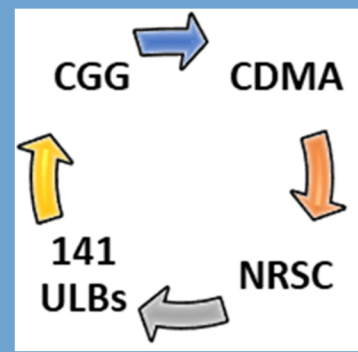
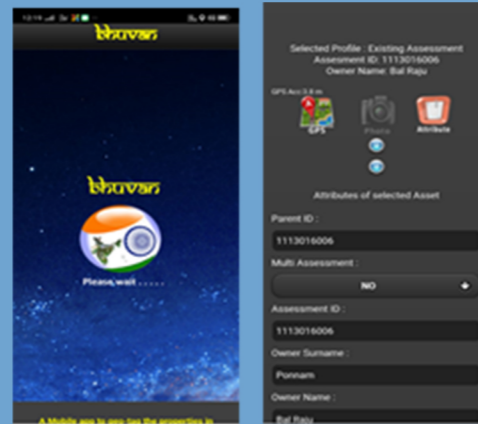


Property Mapping

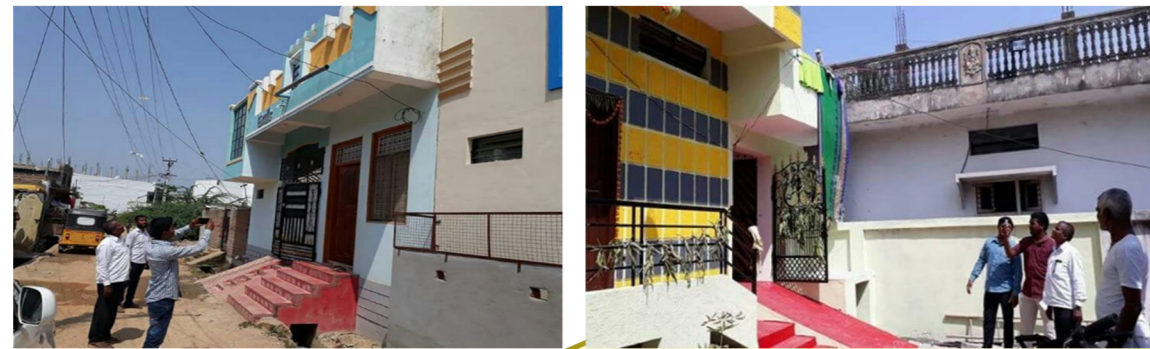


- The CDMA has embarked on a task to map all the properties in the urban areas and geotag them as well.
- The CDMA in partnership with the internationally renowned space technology agency i.e., National Remote Sensing Centre (NRSC) has developed a special mobile application to geo-tag all the urban properties with the help of 'Bhuvan' GIS Platform, and the online platform which provides images and map visualization.
- The objective is to integrate property information spatially by geo-tagging each property.



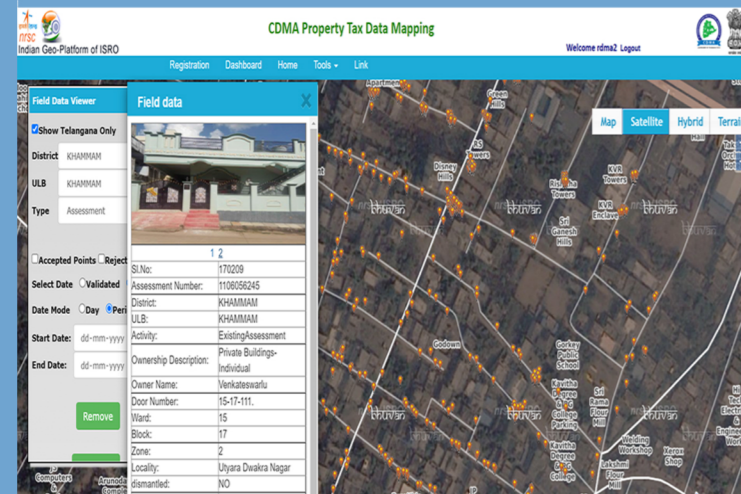
Coverage

Taken up property mapping in all ULBs with integrated data capture:- Property Tax, Water Tap Connections, Trade License, Advertisement hoardings, CellTowers

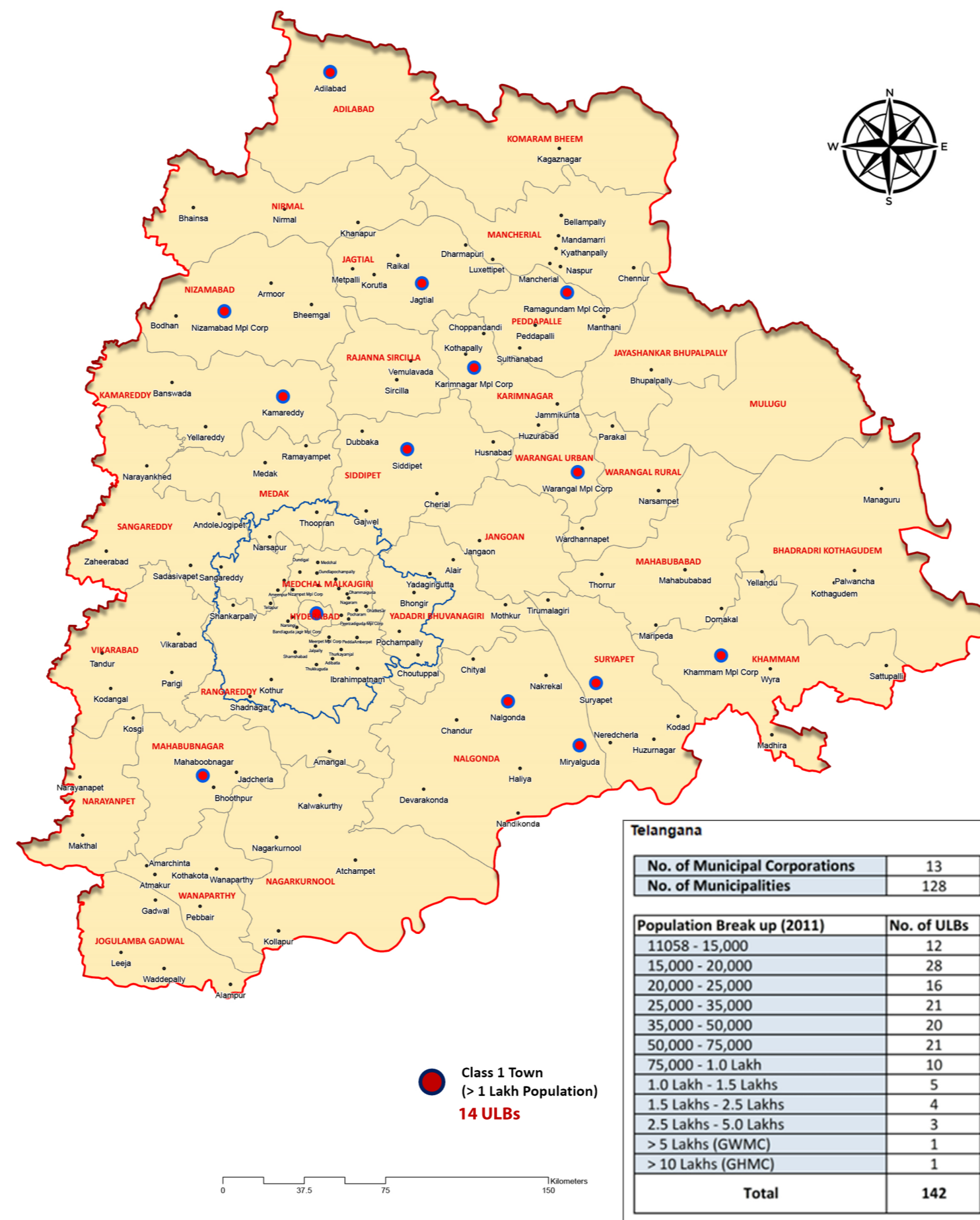


Property Mapping - Outcomes

- 20.80 lakh properties in the 141 ULBs required to be mapped.
- Mapped so far – 17 lakh properties
- 31200 new properties are mapped so far
- Geo-spatial data properties will be made available on the public domain and the citizens could view every detail information of the property online without visiting the ULB office.
- The properties so mapped are validated wrt property tax assesment and achieved Rs. 27 Cr rise so far.
- Similar exercise during 2018 in 72 ULBs, yielded increase of Rs.30 Cr through un-assessed and under-assessed properties.



ULBs in Telangana



Telangana	
No. of Municipal Corporations	13
No. of Municipalities	128
Population Break up (2011) No. of ULBs	
11058 - 15,000	12
15,000 - 20,000	28
20,000 - 25,000	16
25,000 - 35,000	21
35,000 - 50,000	20
50,000 - 75,000	21
75,000 - 1.0 Lakh	10
1.0 Lakh - 1.5 Lakhs	5
1.5 Lakhs - 2.5 Lakhs	4
2.5 Lakhs - 5.0 Lakhs	3
> 5 Lakhs (GWMC)	1
> 10 Lakhs (GHMC)	1
Total	142

Technical Associate
NCPE Infrastructure India Private Limited

Municipal Revenue & IT Initiatives



Sri K. Chandrashekar Rao
Hon'ble Chief Minister



Sri K. T. Rama Rao
Hon'ble Minister for MA & UD,
Industries, IT E&C



**పట్టణ
దుకగి**

Commissioner and Director of Municipal Administration
GOVERNMENT OF TELANGANA



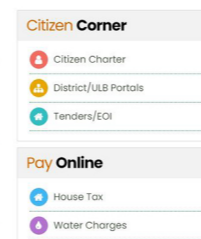
Revenue Collections

FY	No. of Assessments	Demand (in Cr.)	Collection (in Cr.)	% of Collection
2018-19	1737552	501.20	445.89	88.96%
2019-20	1918894	650.13	561.05	86.30%
2020-21	2027946	799.14	719.34	90.01%
2021-22	2146149 (23.51 %) (wrt 2018-19)	811.48 (61.90%) (wrt 2018-19)	698.25 (56.59%) (2018-19)	86.04%

- Property Tax forms (21% to 46%) of total municipal revenues and about (31 % to 58 %) of internal revenues.
- The statistics reflects the growth in demand and collection of Property Tax efficiency in the ULBs.
- Most important factor in said achievement is that the same could be achieved without increase in tax rate, rather it is increase in tax base, which could be achieved by providing technology driven support municipal services and digital payments.

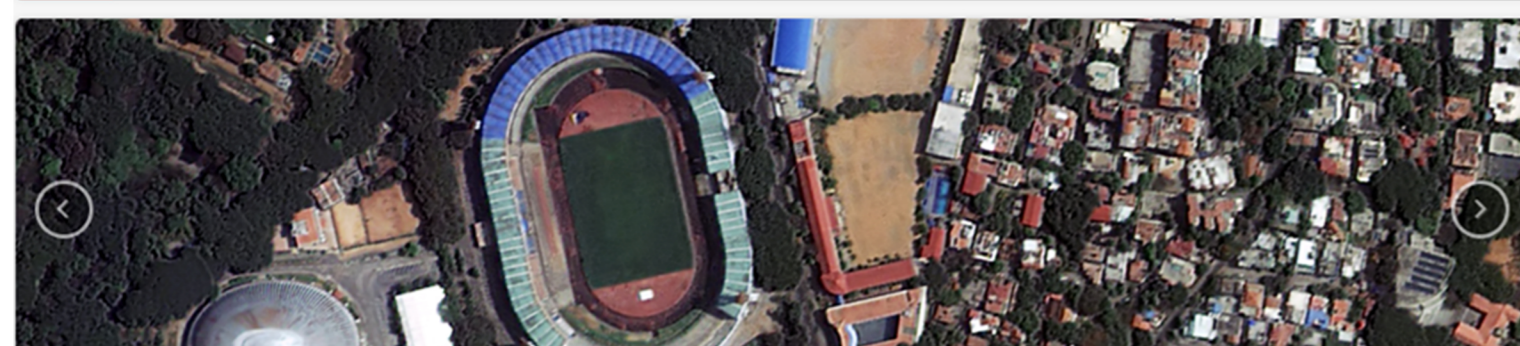
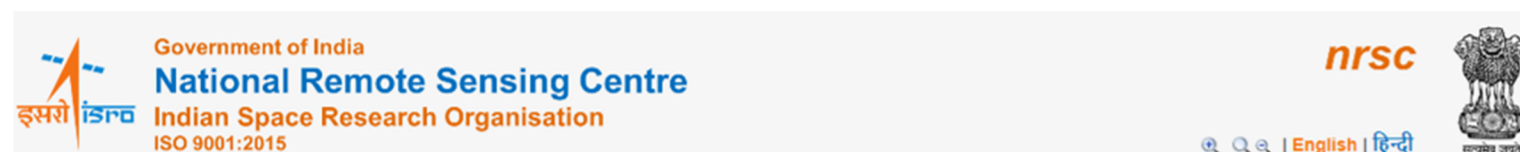
Web based online and Citizen Service Centers

- A new integrated software application is provided for access to various municipal services.
- Provided multi-platforms to access the municipal services viz., online, Mobile App, Meeseva Centres and Service Centres at ULBs.
- Provided online grievance redressal mechanism system, wherein citizen can lodge their tax related issues and get resolved in online within SLA period.



Statutory Reforms

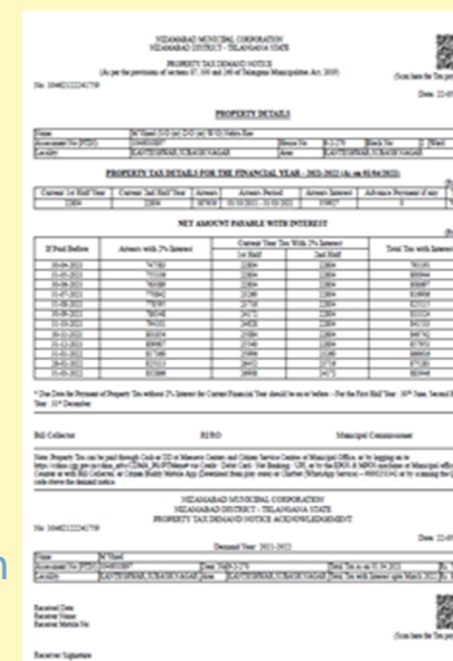
- In addition, reforms are brought through new Telangana Municipal Act, 2019 which provides for:-
 - Self Assessment of Property Tax
 - Self Assessment of Trade License
 - Capital Value based Property Assessment system
 - Auto Mutation, wherein on registration of property, the auto mutation takes place at Registration office and gets update in Property Tax online record.
- Telangana Government have issued necessary required rules vide G.O.Ms.No.230 MA., dt.11.12.2020, wherein guidelines for linking of property tax to the prevailing circle rates (i.e., Capital Value) have been notified. The said orders also provide for revision of property tax as and when the market value of the land is revised by the Stamps & Registration Department. However, there is provision for revision for two years in the absence of periodic revision to be undertaken by the Registration Department.
- Henceforth, statutorily, the Government provided sufficient reform based laws for strengthening ULBs.



Whatsapp based Chatbot and QR Code based services



- Took up new initiative by providing WhatsApp based Chat-bot services, wherein citizens can access the municipal services and also make payments.
- Initiated QR code based notices of Property Demand, wherein citizen can easily scan



Implementation of Eoffice

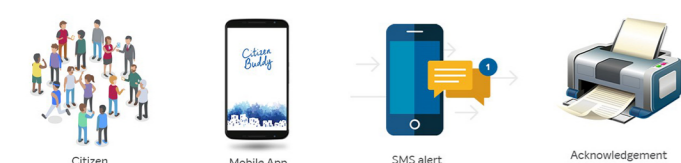
- E-Office enables for transparency and accountability in the day to day administration and help citizens to resolve their grievances / services at the speedy time.



- The Municipal Administration Department has successfully brought all the (141) ULBs under Eoffice fold along with all the HoDs (CDMA, MEPMA, RD Hyderabad & RD Warangal) to ensure the Department move towards eGovernance enabled services to the Citizens and thereby improving accountability and transparency.



Citizen Service Centers and Mobile App



- Citizen Services Monitoring system is an initiative of Municipal Administration of Telangana.
- System aims in providing transparent and time bound services to urban citizens.
- This system works as bridge between the Municipal staff and citizens in handling the service applications, grievances effectively and helps in redressing them with in specified time while alerting the stake holders on time to time on every stage of the movement.



- During the Pandemic situation, bringing ULBs into Eoffice fold has helped officials of ULBs to attend the day to day functions and also important work remotely.